

Meeting Incentive Experts



Cancun Riviera Maya Los Cabos Puerto Vallarta

+1 (312) 842 3600

amanda@miexperts.com

www.miexperts.com



MIE HEALTH AND SAFETY

While the impact of COVID 19 has been significant, the safety of our team and customers is our top priority at Meeting Incentive Experts. We are working through many initiatives including cleaning/disinfecting protocols and social distancing. Enclosed are the MIE Health and Safety procedures our team is implementing as per Mexican Government authorities and the CDC. It is recommended that attendees wear face masks on all transportation and during activities (when possible) to assure wellbeing for all. If you will require face masks for your attendees, MIE can assist you to coordinate in advance of your arrival to the destination.

Airport Arrival Procedures: Upon your arrival in Mexico, all travelers arriving to Mexico will be encouraged to wear a mask in the airport. Should a participant show an elevated temperature suggesting a fever or symptoms of COVID-19, they will be directed to the Health Secretary station at the airport for further questioning.

MIE Team Protection: MIE has health and safety procedures in place for our team and clear guidance for program operation in all of our destinations. MIE team members will be required to complete a daily temperature and wellness check.

Hospitality Desk: MIE hospitality desk staff will wear face masks, and hand sanitizer will be available at the desk. Individual excursion information will be available digitally (QR Codes) and all transactions will be cashless. We accept Visa, Mastercard or American Express ONLY and purchases are in USD with no transaction fees. All excursion purchases are non-refundable once completed unless medical proof can be provided.

(We highly recommend to include a personalized web registration page for your program which MIE can create and customize so participants can make excursion reservations in advance of their arrival, therefore reducing the person-to-person contact at the desk).

Transportation: All vehicles will be properly sanitized with antibacterial solutions as per CDC standards before and after every service. Chauffeurs will wear protective masks and gloves. For all transportation, we are utilizing only 85% of our maximum capacity on vehicles to allow for social distancing.

Activities: In collaboration with our tour partners, MIE will require strict guidelines assuring they comply with hygiene, safety and best practices. Many of our activity providers will be doing random temperature checks prior to the start of your activity.

Departure Procedures: MIE team members will be required to complete a daily wellness checks All vehicles will be properly sanitized with antibacterial solutions as per CDC standards before and after every service. For all transportation, we are utilizing only 85% of our maximum capacity on vehicles to adhere to social distancing.

Government authorities are currently recommending that passengers arrive to the airport a minimum of 3 hours prior to your flight departure time due to new check-in protocols. MIE will assist hotel bellmen with loading attendee luggage on vehicles.

Hospitals and Emergencies: The following list by destination includes the recommended hospitals considering COVID-19 and other medical emergencies.

Cancun Hospital information:

HOSPITEN CANCUN

(located downtown Cancun) Provides complete follow-up for COVID-19 and hospitalization).

(998) 881 3700

HOSPITAL GALENIA

(located downtown Cancun) Primary Care or emergency

(998) 891 5200

Playa del Carmen Hospital information:

HOSPITEN RIVIERA MAYA (located at entrance to Playacar) Provides complete follow-up for COVID-19 and hospitalization and is a preferred hospital for Primary Care or Emergency.

(984) 159 2200

Puerto Vallarta Hospital information:

JOYA (located in Northern hotel zone) Provides complete follow-up for COVID-19 and hospitalization and is a preferred hospital for Primary Care or Emergency.

(322) 226 1010

Los Cabos Hospital information:

HOSPITEN SAN JOSE DEL CABO (Located in San Jose del Cabo) Provides complete follow-up for COVID-19 and hospitalization and is preferred hospital for Primary Care or Emergency.

(624) 105 8550

SAINT LUKE'S SAN JOSE DEL CABO (Located in San Jose del Cabo) Provides complete follow-up for COVID-19 and hospitalization.

(624) 142 5911

H+ (Located on the corridor) Provides complete follow-up for COVID-19 and hospitalization.

(624) 104 9300

HOSPITEN CABO SAN LUCAS (Located in Cabo San Lucas) Provides complete follow-up for COVID-19 and hospitalization and is a preferred hospital for Primary Care or Emergency.

(624) 145 6000

We appreciate your cooperation in our destinations in order to provide a safe and enjoyable program.

For questions and additional information, please contact:

Amanda Nemeth, President

USA Office (312) 842-3600 / USA Cell (414) 243-2166

amanda@miexperts.com